

Sage CRM on Premise Current Summer Offers 2010:

Sage CRM license costs are included within the solution prices below:

Service Offering	What's Included	Who is it aimed at and what are the Benefits?	Services Prices (excluding VAT)
Level 1 Starter Package (10 Standard Licenses)	Summary <ul style="list-style-type: none"> CRM Requirements Gathering /Analysis Review Sage CRM Implementation and configuration Basic field and screen design System Data upload CRM user and security configuration User level system training Basic Report creation 	Project Attributes <ul style="list-style-type: none"> For new Customers with limited Sage CRM experience Working with the customer to implement a system which meets the documented requirements RAD (Rapid application development) Project approach used Best practices , guidance and knowledge transfer passed on to customer 	<p>£8,000 Includes 5 days professional services (20% total saving of £1,800)</p>
Level 1 Starter Package (10 Advanced User Licenses)	Summary <ul style="list-style-type: none"> Same as above level 1 starter package but with additional advanced licensed modules (See additional advanced license module details below) 	Project Attributes <ul style="list-style-type: none"> Same as above level 1 starter package 	<p>£9,500 Includes 5 days professional services (20% total saving of £2,050)</p>
Level 2 Advanced Package (20 Standard User Licenses)	Summary <ul style="list-style-type: none"> CRM Requirements Gathering /Analysis Review Sage CRM Implementation and configuration Advanced field and screen customisation and design Basic Workflow Build and Configuration Creation and training on Document Templates System Data upload CRM user and security configuration User level system training Advanced Report creation and training Administration Training 	Project Attributes <ul style="list-style-type: none"> For new Customers that have custom process and system requirements RAD (Rapid application development) Project approach used High level of Skills transfer working with customer Builds Self Sufficiency to maintain and customise CRM for future requirements. System design document deliverable 	<p>£15,750 Includes 10 days professional services (20% total saving of £3,450)</p>
Level 2 Advanced Package (20 Advanced)	Summary <ul style="list-style-type: none"> Same as above level 2 advanced package but with additional advanced 	Project Attributes <ul style="list-style-type: none"> Same as above level 2 advanced package 	<p>£18,000 Includes 10 days professional</p>

User Licenses)	licensed modules <ul style="list-style-type: none"> (See additional advanced license module details below) 		services (20% total saving of £3,700)
Custom Services Offerings:	Summary A mixture of any of the above package elements are available at a Time and Materials basis	Project Attributes <ul style="list-style-type: none"> Standard package requirement does fit into above package offerings Only some elements of packages required 	£750 per day

- The Following additional modules are only available with the Sage CRM Advanced license:

Marketing Functionality	Customer Care Functionality
Campaign Management, Budgets, Reports, Tracking	Case Pipeline
	Case SLA Management
	Case Workflow
	Case Reporting
	Solutions Knowledge Base
	Solutions Workflow
	Workflow for Cases, Solutions

Further information:

For further information or to discuss any of the above offerings please contact us on:

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