



IT Managed Services

Given the speed of innovation in technology, not all of our clients can expect to have all the technical resources they need in-house to run a successful organisation. That is why we were one of the companies to pioneer the use of managed services over 10 years ago.

IT Managed Services from Entegraty allows you to free up vital management time and company resources, enabling you to focus on your core strengths. Typically, Entegraty's IT Managed Services might include hosting, service desk provision, IT maintenance and application management.

The Benefits of Managed Services

One monthly bill

The use of a predictable revenue based service model assists many companies, greatly reducing financial complexity. Predictable network expenditure across the enterprise helps budgeting, leading to a predictable and accountable return on investment (ROI).

Accountability

Tighter cost control and clarity over RoI. With well defined SLA driven performance metrics, there are minimum performance guarantees which offer peace of mind to your own in-house IT manager and their team.

Supplier consolidation

A single point of contact for all your IT needs greatly reduces management complexity. At Entegraty each client has their own account manager and a dedicated technical manager. As long as we have committed to take care of your IT infrastructure, there will be no issues with finger pointing as is often the case with multiple suppliers when compatibility issues arise.

Cost savings

There can be significant cost savings in outsourcing, over having same knowledge in house. There are also tax benefits of running your IT as a service rather than an asset, i.e. operational expenditure rather than capital expenditure.

Reduced recruitment risks

When you outsource your IT management to Entegraty, you no longer have to worry about expensive holiday and sickness cover. Nor do you have prohibitive training costs, which are an essential part of keeping your IT team up to date with the latest technologies. Instead, you automatically have access to a wide range of skill sets within a wide spectrum of disciplines, all from a trusted and reliable technology partner.

Easy administration

At Entegraty, we can handle all aspects of equipment and software specification, installation and support, leaving you free to concentrate on core tasks. Vital management time and company resources are released when you allow Entegraty take over these tasks for you.